



# CITY OF SOMERVILLE ■ MASSACHUSETTS

## Community Choice Electricity Aggregation Program

Dear Basic Service Customer,

December 10, 2020

The city of Somerville approved a Community Choice Electricity Aggregation Program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with NSTAR Electric Company (Eversource). The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy.

You will be automatically enrolled in the Somerville Community Choice Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE JANUARY 12, 2021 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, Direct Energy Services, LLC was selected as our Electricity Supplier with a contract starting on the date of your scheduled February 2021 meter reading and expiring on the November 2022 meter reading.

COMPARISON OF PROGRAM WITH CURRENT BASIC SERVICE	COMMUNITY CHOICE AGGREGATION PROGRAM			CURRENT BASIC SERVICE
	Standard Product  SOMERVILLE LOCAL GREEN Automatic Enrollment	Alternative Option 1 SOMERVILLE 100% LOCAL GREEN	Alternative Option 2 SOMERVILLE BASIC	
<b>RATE CLASSES</b>	10% additional local renewable energy	100% additional local renewable energy	No additional renewable energy	Eversource (NSTAR Electric Company) Basic Service Electricity Supply Only January 1 through June 30, 2021
<b>Residential</b>	\$0.10519/kWh	\$0.13219/kWh	\$0.10219/kWh	\$0.11882/kWh
<b>Small Business &amp; Street Lighting</b>	\$0.10519/kWh	\$0.13219/kWh	\$0.10219/kWh	\$0.11173/kWh
<b>Large Business</b>	\$0.10519/kWh	\$0.13219/kWh	\$0.10219/kWh	\$0.11423/kWh NEMA
<b>DURATION</b> Prices are fixed starting with the first meter read in January 2020 through the November 2022 meter read (approximately 22 months remaining).	35 months	35 months	35 months	Residential and Small Business & Street Lighting rates change <b>January 1 &amp; July 1, 2021</b> . Large Business rates change <b>Jan 1, April 1, July 1 &amp; Oct 1, 2021</b> .
<b>CONSUMER ACTION NEEDED</b>	No action required; automatic enrollment	Call new supplier to select this option. See page 2.	Call new supplier to select this option. See page 2.	To opt out of the new Program and remain with current service, return enclosed postcard <b>within 30 days</b> of postmark on this letter.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your November 2022 meter reading. The Standard Product rate will remain below Eversource's Basic Service rate until Eversource Basic Service rates change on July 1, 2021 for Residential and Small Business & Street Lighting customers, and April 1, 2021 for Large Business customers. Program prices could increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement. Delivery rates will not change as a result of participating in this program.

There is no guarantee of future savings. The primary intent of the Program is to provide price stability, more renewable energy, and savings over the duration of the 35-month term. However, Eversource Residential and Small Business & Street Lighting rates for electric supply change every six months and every three months for Large Business. Thus, Eversource's Basic Service rates may be above or below the Program rate during any given six-month and three-month period.

**ADMINISTRATIVE FEES** for all products in the Somerville Program are included in the above rates. These fees are: \$0.001/kWh for the aggregation consultant. The city of Somerville does NOT receive any fees from the Program.

**PROGRAM DETAILS**

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from Eversource.
- You will continue to send payment to Eversource.
- Eversource will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Needed
If you want to participate in this program	No action required
If you do <b>NOT</b> want to participate in this program	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <b><u>JANUARY 12, 2021</u></b> .

**IF YOU HAVE BEEN MAILED THIS NOTIFICATION**, you do not need to take any action in order to participate in the Program.

**ALL BASIC SERVICE CUSTOMERS** who have been mailed this notification will automatically be enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

**BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS** will continue to receive those benefits from Eversource.

**TAX- EXEMPT SMALL BUSINESS CONSUMERS** must send or fax a copy of their Energy Exemption Certificate directly to Direct Energy Services, LLC via email, fax, or mail in order to maintain their tax-exempt status.

Email: [usn.taxexemption@directenergy.com](mailto:usn.taxexemption@directenergy.com)

Fax: (800) 504-7428

Address: Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 741101-0180

**IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR**, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

### **RENEWABLE ENERGY**

- **INCLUDED: "SOMERVILLE LOCAL GREEN" – TEN (10) PERCENT LOCAL RENEWABLE ENERGY – No action required to receive this product.** This standard product automatically includes ten (10) percent more local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources than is required by state law. The price for the standard product is \$0.10519/kWh.
- **OPTION: "SOMERVILLE 100% LOCAL GREEN" – ONE HUNDRED (100) PERCENT LOCAL RENEWABLE ENERGY**  
This optional product offers an elective one hundred (100) percent local renewable energy from qualified Massachusetts Class 1 renewable energy sources. Call our Program supplier, Direct Energy Services, LLC at (866) 968-8065 to opt in. The price for this option is \$0.13219/kWh.
- **OPTION: "SOMERVILLE BASIC" – NO ADDITIONAL LOCAL RENEWABLE ENERGY**  
This optional product offers no additional local renewable energy beyond the amount required by state law. Program participants who want this option must opt in by calling our Program supplier, Direct Energy Services, LLC at (866) 968-8065 to opt in. The price for this option is \$0.10219/kWh.

**SOLAR ELECTRICITY CONSUMERS** will not be impacted and will continue to receive their net metering credits while participating in the Program.

### **INSTRUCTIONS ON HOW TO OPT OUT**

If you do not wish to participate in the Program, simply sign and return the enclosed card in the postage-paid envelope. The envelope must be mailed or postmarked on or before **JANUARY 12, 2021** to avoid automatic enrollment in the aggregation Program. There is no penalty to opt out in order to remain on Eversource Basic Service.

**ANY TIME AFTER ENROLLMENT**, you can leave the Program with no early termination fees. Your account(s) will be returned to Eversource's Basic Service during the next available billing cycle.

### **HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM**

Additional information about Eversource Basic Service electricity rates may be found on the [MASS.GOV](https://www.mass.gov) website here: <https://www.mass.gov/information-for-consumers-about-the-electric-industry>. For residential accounts, visit the Eversource website <https://www.eversource.com/content/ema-c/residential/my-account>. Please refer to the Basic Service category to determine the best option for you. For business accounts, visit the Eversource website <https://www.eversource.com/content/ema-c/business/my-account>. Residential or business account holders may also call Eversource (NSTAR Electric Company) for assistance at (800) 592-2000.

**FOR MORE DETAILED INFORMATION** regarding your community's Program, visit [CCE.SomervilleMA.gov](http://CCE.SomervilleMA.gov) or call toll-free at (888) 306-5243.

### **SUPPLIER INFORMATION**

The aggregation supplier is Direct Energy Services, LLC. You may contact the supplier at (866) 968-8065 between the hours of 9:00 AM and 5:00 PM, or via email at [aggregationsupport@directenergy.com](mailto:aggregationsupport@directenergy.com).

### **THERE IS NO GUARANTEE OF SAVINGS**

The primary intent of the Program is to provide price stability and savings over the duration of the 35-month term. However, Eversource rates for electric supply change every six months (January 1 and July 1) for Residential and Small Business & Street Lighting customers and every three months for Large Business customers. Thus, the Eversource's Basic Service rates may be above or below the Program rate during any given six-month period.



# The City of Somerville Community Choice Electricity Aggregation Program Opt-Out Reply Card

Service to:  
1 Main St  
Somerville, MA 02145  
Account Number: XXXXXXXXXXXXX

T:1 S:1  
John Doe  
PO Box 25  
Somerville, MA 02143-0001



**X**

Signature

Date

If you wish to participate in the Community Electricity Aggregation (CEA) Program, you do not need to take any action. You will be automatically enrolled.

## Opt-Out Instructions

### If you do not want to participate:

- 1) Sign and date this card
- 2) Insert into postage pre-paid envelope
- 3) Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

**THE ENVELOPE MUST BE MAILED AND  
POSTMARKED ON OR BEFORE JANUARY 12, 2021  
TO OPT OUT OF THE PROGRAM BEFORE  
AUTOMATIC ENROLLMENT.**



Community Choice Electricity

**⚠ IMPORTANT NOTICE**

**☎ 1-866-968-8065**

**🖨 TTY 1-800-439-2370**

**🌐 CCE.SOMERVILLEMA.GOV**

**The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from city of Somerville about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."**

<p><b>SPANISH/ESPAÑOL</b> Incluye importante notificación de <b>CITY OF SOMERVILLE</b> sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p><b>POLISH/POLSKI</b> Załączono ważne powiadomienie od <b>CITY OF SOMERVILLE</b> dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p><b>PORTUGUESE/PORTUGUÊS</b> Aviso importante incluído do <b>CITY OF SOMERVILLE</b> sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p><b>NEPALI/नेपाली</b> तपाईंको विद्युतीय सेवा बारे <b>CITY OF SOMERVILLE</b> बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p><b>CHINESE (SIMPLIFIED)/中文</b> 随附来自 <b>CITY OF SOMERVILLE</b> 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p><b>MARATHI/मराठी</b> कडून महत्त्वाची सूचना संलग्न केली आहे <b>CITY OF SOMERVILLE</b> आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p><b>CHINESE (TRADITIONAL)/中文</b> 随附以下重要通知 <b>CITY OF SOMERVILLE</b> 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p><b>YORUBA/YORÙBÁ</b> Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdọ̀ <b>CITY OF SOMERVILLE</b> nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Tún mọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p><b>HAITIAN/KREYÒL</b> Wap jwenn yon avi enpòtan ki soti nan <b>CITY OF SOMERVILLE</b> osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p><b>IGBO/NDI IGBO</b> Ọkwa dị mkpa e zitere na <b>CITY OF SOMERVILLE</b> gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nomba à ma ọ bụ gaa na webusaitị, dij n'elu, maka enyemaka.</p>

<p><b>VIETNAMESE/TIẾNG VIỆT</b>          Có đính kèm thông báo quan trọng từ  <b>CITY OF SOMERVILLE</b>          về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay.          Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên,          để được giúp đỡ.</p>	<p><b>AMHARIC/አማርኛ</b>          የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ  <b>CITY OF SOMERVILLE</b>          የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል።          ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አገዛ ለማግኘት፣ ከላይ          በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ደረገዱን ይጎብኙ።</p>
<p><b>RUSSIAN/РУССКИЙ</b>          Прилагается важное сообщение от  <b>CITY OF SOMERVILLE</b>          касательно вашего снабжения электроэнергией. Переведите          это сообщение безотлагательно. Если вам нужна помощь,          позвоните по указанному номеру или зайдите на вебсайт.</p>	<p><b>SOMALI/SOOMAALI</b>          Ogeysiin muhiim ah oo ku lifaaqan oo ka timid  <b>CITY OF SOMERVILLE</b>          oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas.          U soo wac lambarka ama u booqo websaydka, koreeyo, wixii          caawin ah.</p>
<p><b>ARABIC/عربي</b>          ملاحظة هامة متضمنة من  <b>CITY OF SOMERVILLE</b>          حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل          بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p><b>JAPANESE/日本語</b>  <b>CITY OF SOMERVILLE</b>          からの電力供給に関する重要なお知らせが添付されています。このお          知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話          番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p><b>KHMER/ខ្មែរ</b>          សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី  <b>CITY OF SOMERVILLE</b>          អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។          ហៅទៅសេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p><b>GUJARATI/ગુજરાતી</b>          ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે  <b>CITY OF SOMERVILLE</b>          તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે          ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p><b>FRENCH/FRANÇAIS</b>          Avis important ci-joint de  <b>CITY OF SOMERVILLE</b>          à propos de votre service d'électricité. Traduisez immédiatement          l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour          obtenir de l'aide.</p>	<p><b>SWAHILI/KISWAHILI</b>          Notisi muhimu ambayo imeambathishwa kutoka kwa  <b>CITY OF SOMERVILLE</b>          kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo.          Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p><b>ITALIAN/ITALIANO</b>          Comunicazione importante in allegato da  <b>CITY OF SOMERVILLE</b>          riguardante il suo servizio di elettricità. Tradurre il comunicato          immediatamente. Se ha bisogno di assistenza chiami il numero o          visiti il sito internet sopra indicato.</p>	<p><b>HINDI/हिंदी</b>          यह महत्वपूर्ण सूचना  <b>CITY OF SOMERVILLE</b>          की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें।          मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p><b>KOREAN/한국어</b>          귀하의 전기 서비스와 관련하여  <b>CITY OF SOMERVILLE</b>          에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시          번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나          웹사이트를 방문해 주십시오.</p>	<p><b>THAI/ไทย</b>          ประกาศสำคัญที่แนบมาจาก  <b>CITY OF SOMERVILLE</b>          เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที          โทรมไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p><b>GREEK/ΕΛΛΗΝΙΚΑ</b>          Εσωκλείεται σημαντική ειδοποίηση από  <b>CITY OF SOMERVILLE</b>          που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε          την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την          παραπάνω ιστοσελίδα για βοήθεια.</p>	<p><b>LAO/ລາວ</b>          ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ  <b>CITY OF SOMERVILLE</b>          ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ.          ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>